

Prices - Support at Home clients

Effective 1 November 2025 - subject to regular change

healthAbility is an independent, not-for-profit community health organisation providing support and quality care to our community for nearly 50 years.

Your independence and happiness are at the centre of all we do. With a broad range of quality services including social support, allied health and in-home and community care, we support you to meet your goals.

Care Management	Per hour
Care Management	\$120
Restorative Care Management	\$150

In Home Support services	Standard hours (weekdays) 6am- 8pm	Saturday (rate per hour)	Sunday (rate per hour)	Public holiday (rate per hour)
Personal care	\$114	\$150	\$190	\$250
Meal preparation Assistance	\$114	\$150	\$190	\$250
Shopping - (unaccompanied)	\$124	\$150	\$190	\$250
Transport	\$134	-	-	-
Respite	\$114	\$150	\$190	\$250

Fees for services provided on a Public Holiday are upon request, pending availability. Our rates are based on the services delivered by healthAbility's care workers. The rate may differ if we use a third-party provider to cover the service. We will communicate with you the rate before the commencement of the service. For more information, please contact us at 9430 9104 or sah@healthability.org.au.

Box Hill: 43 Carrington Road, Box Hill VIC 3128

Eltham: 917 Main Road, Eltham VIC 3095

Phone: (03) 9430 9100 | **Email:** contact@healthability.org.au

Website: healthability.org.au



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In Home Support services	Standard hours (weekdays) 6am- 8pm	Saturday (rate per hour)	Sunday (rate per hour)	Public holiday (rate per hour)
Domestic assistance	\$114	\$150	\$190	\$250
Community Access (<20km)	\$134	\$165	\$230	\$280
Community Access Medium Trip (<50km)	\$165	\$195	\$260	\$310
Community Access Long Trip (<100km)	\$180	\$220	\$260	\$350
Light gardening	\$120	-	-	-
Minor home maintenance	\$120 (quoted and agreed prior)	Quoted price	Quoted price	Quoted price

In Home Support services	Main Meal	Soup	Dessert & Drinks	Snack
Purchased Meals (Prep and Delivery)	\$18	\$7	\$7	\$7

Ingredients are not included. They are billed directly to participants by associated providers.

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Allied Health Services* and Psychology - Standard hours (weekdays) 9am- 5pm	Direct cost per hour (including travel)	Indirect cost per hour
Occupational Therapy	\$260	\$220
Diabetes Education	\$200	\$180
Speech Pathology	\$260	\$220
Dietetics	\$260	\$220
Physiotherapy	\$260	\$220
Exercise Physiology	\$260	\$220

Therapeutic Services - Independent Living - Standard hours (weekdays) 9am- 5pm	Direct cost per hour (including travel)
Osteopathy	\$240
Art & Music Therapy - Individual	\$200
Art & Music Therapy - Group	\$50
Remedial Massage	\$200
Chiropractor	\$240
Diversional Therapy	\$200
Acupuncture	\$200

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Allied Health Services* and Psychology - Standard hours (weekdays) 9am- 5pm	Direct cost per hour (including travel)	Indirect cost per hour
Podiatry	\$260	\$220
Allied Health Assistant	\$210	\$155
Psychology rates - single rate for onsite and telehealth appointments		
Psychology and Counselling - Assessment	\$200	\$190
Psychology and Counselling - Therapy	\$200	\$190

*Home visits available for clients who meet healthAbility's home visit criteria.

For more information, please contact us at 9430 9100 or cdc@healthability.org.au.

Allied Health Group Programs - Onsite	Per Session
Exercise Groups	\$51
Speech Therapy	\$70

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Nursing* - Standard hours (weekdays) 9am- 5pm	Direct cost per hour (including travel)	Indirect cost per hour
Registered Nurse	\$200	\$180
Enrolled Nurse	\$150	\$120
Nursing Assistant	\$150	\$120

*Home visits available for clients who meet healthAbility's home visit criteria.

We also offer social support groups to connect with others

Social Activity Groups (Fee effective date: 1 November 2025)

Group session - 3 hours	\$250
Specialty group - 1 hour	\$95
Meal fee	\$10.50
Morning tea	\$3
Travel per trip (one way, excluding rural areas)	\$20

For more information, please contact us at 9430 9125 or socialactivities@healthability.org.au.

Goods and Services Tax (GST):

Prices are not inclusive of GST. GST will be applied as required.

Service cancellation:

We require a minimum of 2 business days' notice of a cancellation or a change, otherwise we will charge a full fee of the service booked. healthAbility's standard business hours are 9am to 5pm Monday to Friday.

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Care management fees and budget

Fee effective date: 1 November 2025

Support at Home (SaH) Home Care Packages (HCP) Transitioned clients

SaH HCP Transitioned level	Annual budget	Quarterly budget	Deduct 10% quarterly care management	Quarterly amount to spend on services	Maximum rollover of unspent funds per quarter
Level 1	\$10,986.50	\$2,746.63	\$274.66	\$2,471.96	\$1,000
Level 2	\$19,319.45	\$4,829.86	\$482.98	\$4,346.88	\$1,000
Level 3	\$42,055.30	\$10,513.83	\$1,051.38	\$9,462.44	\$1,051
Level 4	\$63,758.20	\$15,939.55	\$1,593.95	\$14,345.60	\$1,594

Support at Home clients

Support at Home Classification level	Annual budget	Quarterly budget	Deduct 10% quarterly care management	Quarterly amount to spend on services	Maximum rollover of unspent funds per quarter
Level 1	\$10,696.72	\$2,674.18	\$267.42	\$2,406.76	\$1,000
Level 2	\$15,981.68	\$3,995.42	\$399.54	\$3,595.88	\$1,000
Level 3	\$21,919.77	\$5,479.94	\$547.99	\$4,931.95	\$1,000
Level 4	\$29,545.33	\$7,386.33	\$738.63	\$6,647.70	\$1,000
Level 5	\$39,535.04	\$9,883.76	\$988.38	\$8,895.38	\$1,000
Level 6	\$47,957.41	\$11,989.35	\$1,198.94	\$10,790.42	\$1,199
Level 7	\$58,122.13	\$14,530.53	\$1,453.05	\$13,077.48	\$1,453
Level 8	\$77,709.00	\$19,427.25	\$1,942.73	\$17,484.53	\$1,943

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